



**Neptune R600  
Owner's Manual**

**Table of Contents**

Table of Contents	1
Forward	2
Safety Precautions	3
Unpacking	4
Parts List	4
Assembly	5 - 8
Operation Instruction	9 - 10
Maintenance	11
Record Page	12

## Forward



Congratulations on your purchase of a TUFFCARE Neptune Rollator! The Neptune is engineered and designed with durability and easy maintenance in mind. The Neptune R600 model has great indoor and outdoor maneuverability. Weights only 16 lbs and with the easy folding feature it is great for transporting and storage. It's large 10 inch front wheel provides extra stability and has a built-in seat for resting when getting tired from walking. Please read through this manual and get acquainted with your Neptune Rollator.

## Safety Precautions

- Do not operate your Neptune Rollator until you have read and fully understand this manual.
- Do not operate your Neptune Rollator until its fully checked and assembled
- Do not leave your Neptune Rollator unattended without locking its brakes.
- Do not use the rollator to pull yourself up from a sitting position.
- Do not use your Neptune Rollator as a seat in any type of motor vehicle.
- Do not stop on a grade or a ramp.
- Do not exceed the weight limit of 300 lbs or a serious injury could result.
- Do not store this product at extreme temperatures ( $<0 \geq 40^{\circ}$ ).

### **When traveling up and down on an incline:**

- Do not make sharp turns.
- Do not turn or reverse on an incline.  
(maximum 10% incline)
- Apply the brakes when needed while walking to maintain speed and control.

### **When sitting on the Neptune Rollator:**

- Do not sit on the rollator without applying the parking brakes.
- Place both feet firmly on the ground.
- Do not lean over your Rollator for any reason.
- Never sit and push the rollator with your feet.

## Unpacking

Dispose of the removed packaging at your local recycling center. Discard the wrapper and box separately. Dispose of the end-of-life item at a clean point.

## Parts List



4

## Assembly



Remove the rollator from the shipping carton and unfold the frame as shown(A). Push down on both end of the seat tubes to open the frame(B). Make sure that the trolley seat tube falls on both sides of the receptacle guide(C). The unit is now rigid and stable with the seat flat and level with the ground(D).



C

5



Locate on the front side of the rollator the two extended tubes at the top of both ends of seat cross bar. With the zipper side of the pouch facing up locate the two loops on both ends of the pouch(E). Slide the two end loops on the pouch onto the extended tubes and over the end caps to hold(F).



6

## Adjustment



Handle height can be adjusted in one inch increment from 33 1/2" to 38 1/2".

### To adjust the height of the Hand Grips-

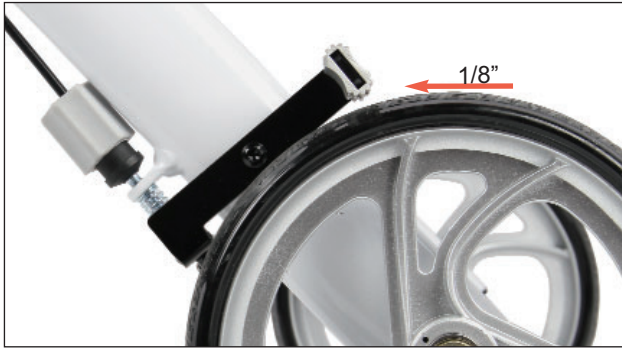
Press the locking pins on the outside of the frame beneath the grips in. and push / pull the grip to the desired height until the pin clicks back into place in another adjustment hole. Make sure both grips are adjusted to the same height.

**Note:** The handles should usually be positioned at wrist height. Therapist may suggest different heights depending on specific needs of the client.

7



To adjust the braking strength, adjust the brake by pressing the screw housing downwards and then turn left or right.



Turn the adjustment screw to give 1/8 inch space between the aluminum brake pad and the tire then test the tension. The pressure of the brake mechanism on the brake wheel should be enough so that, when the brake lever is in the fully squeeze position, the brake wheel does not turn but is not too tight.

## Operation



Go slowly to start and progress up to a normal walking speed. Squeeze both brake handle loop levers to slow or stop.



### To apply parking brakes(RED):

Simply push down both brake handle loop levers firmly in a downward direction until they click into place.

### To release parking brakes(BLUE):

Squeeze to unlock parking brake in an upward direction.

## Maintenance



Place the walking aid a bit in front of you and take a step towards it while using the hand grips for support. Be careful if the wheels stop against any obstacle.



When sitting, apply both parking brakes to prevent the rollator from rolling.  
\* Place both feet firmly on the ground and do not lean backward or sideways.



With our ultra compact design, our walker could be easily folded up by pulling the seat grip up with one hand!

With routine use, nuts and bolts on the wheels, seat platform and backrest can become loose. To ensure safe continuous operation of the Neptune rollator, it is important to periodically inspect the product for loose nuts and bolts and retighten as appropriate.

Periodically inspect the castors tightness, wear and damage. Make sure that the wheels are free of hair, lint and other debris.

Always test the brakes by both walking and squeezing the brakes and by stopping, pushing down on the brakes to a locked position, and then trying to push the rollator. If the brakes do not lock the wheels, the brakes need to be adjusted. If the adjustment does not tighten the brakes, DO NOT use the rollator.

Use soapy water and a soft cloth to clean the surface of the walker. Wipe off any moisture after cleaning. Using abrasive clothes or other products can cause grates.

## Keep For Your Records

Name of dealer where you purchased:

---

Dealer's phone number where you purchased

---

Serial number ( if applicable ):

---

Please keep this information for your records to help us in assisting you if you need a part replaced.

**Thank you.**

### **West Coast Distribution**

Tel 800-367-6160

### **East Coast Distribution**

Tel 800-548-6596

[WWW.TUFFCARE.COM](http://WWW.TUFFCARE.COM)

