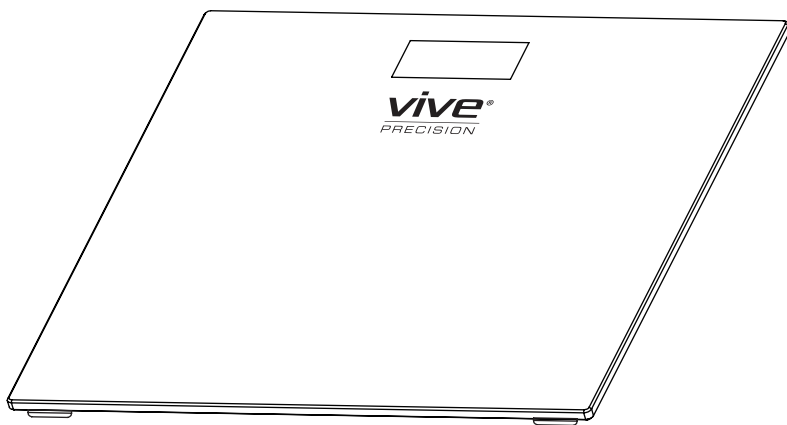


**vive®**

# **DIGITAL SCALE**

User Manual

DMD1002



**vivehealth.com**

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## PRODUCT DESCRIPTION

The Vive Precision digital bathroom scale is an extremely accurate scale that combines versatile functionality with modern aesthetic appeal. Stylish and extremely thin (.75"), this scale is made of sturdy tempered glass, and features a luminous blue LCD screen that displays weight in either pounds, kilograms, or stone. Each scale is rigorously tested for accuracy and can weigh up to 330-pound individuals in .2 lb. increments. Protected by a two-year warranty.

## WHAT'S INCLUDED

- 1x Digital Bathroom Scale
- 2x CR2032 Lithium Batteries
- Two-Year Warranty

## SPECIFICATIONS

- **Dimension:** Scale: 12x12x.075in
- **Net Weight:** Approximate 1.35lbs ( Excluding the cell )
- **Display:** Digital LCD with Blue Backlight V.A.=2.83"(L) x 1.38"(W)
- **Measurement Unit:** Kilogram / Stone / Pound
- **Measurement Range:** 5kg to 150kg / Ost: 11lb to 23st: 8lb / 11lb to 330..6lb
- **Division:** 0.1kg / 0.2 lb
- **Accuracy:** 5-50kg:  $\pm 0.3\text{kg}$ ; 50-100kg:  $\pm 0.4\text{kg}$ ; 100-150kg:  $\pm 0.5\text{kg}$
- **Working Environment:** Temperature: 5C-40C to 40F-104F Humidity:  $\leq 90\%$  RH
- **Storage Environment:** Temperature: -20C to 60C / -4F to 140F
- **Power Source:** 6V (Two CR2032 Batteries)
- **Auto-ON:** SENSE ON technology
- **Auto-OFF:** The scale will turn off after about 10s if there is no operation.
- **Mode of Operation:** Continuous Operation






- **About the Accuracy of This Product**

This product passes strict inspection before delivery and therefore its accuracy is guaranteed by the manufacturer. Please refer to the above table for the descriptions on accuracy.

This product is specifically designed to be used as body scale, as well as weight measurement. It should NOT be used by anyone during the process of transaction of goods' weight.

## WARNING

The warning signs and symbols are essential to ensure your correct and safe use of this product and protect you and others from injury. Please kindly find the meanings of the warning signs and symbols, which you may encounter in the label and user manual, as follows:

|   |  |
|---|--|
|  | Symbol for "THE OPERATION GUIDE MUST BE READ"  |
|  | Symbol for "MANUFACTURER"  |
|  | Symbol for "DIRECT CURRENT"  |
|  | Symbol for "COMPLIES WITH EU REQUIREMENTS"   |
|  | Symbol for "ENVIRONMENT PROTECTION-WASTE electrical products should not be displayed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice" |

**To ensure your safety as well as the service life of your scale, please avoid using the scale under the following circumstances:**

- Jumping onto the platform with wet feet as this may cause you to slip.

**Avoid storage in the following locations:**

- Where the device may be exposed to extreme temperature, direct sunlight, dust or salt air.
- Where there is risk of shock or drop
- Where you store chemicals or where corrosive gases are present
- Where in reach of infants or small children

### Efficient Use Of Your Scale

To ensure the accuracy of measurement, please follow the instructions bellow:

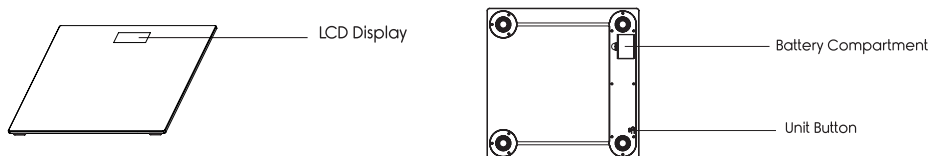
- Place the scale on a hard flat surface.
- Soft surfaces such as carpet or rugs will affect the performance of the scale.
- Start measurement at least two hours after waking up or dining.
- Avoid measurement immediately after strenuous exercise, bathing, sauna, jacuzzi, dining, and drinking.
- Always start measurement in the same time slot and on the same scale located on the same flat, hard surface.
- If the scale has not been used for some or has been moved. First, turn on the scale, wait until it turns off. Then you can stand on the platform again

to ensure accuracy of the scale.

- When scale is not in use, please do not store anything on top of it.

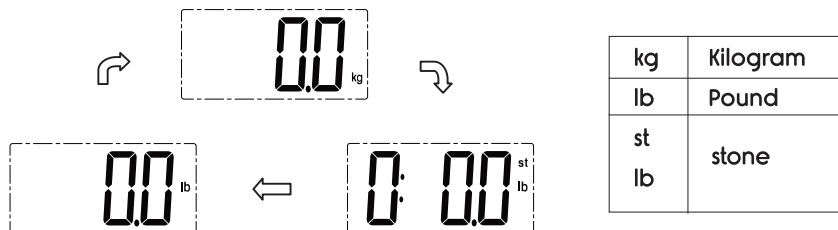
## OPERATING INSTRUCTIONS

Before you start you will have to remove the plastic strip in the battery compartment for the device to work.



### Select Measurement Unit

1. With the battery correctly installed, press "UNIT" button in back of the scale to select the measurement unit. The default measurement unit is "kilogram". You may press "UNIT" button to choose among kilogram, stone, and pounds.



### Initializing Your Scale

1. Press the center platform and remove your foot or press "UNIT" button to turn on the scale.

2. "0.0" will be displayed.



3. The scale will switch and is now ready for use. This initializing process must be repeated if the scale is moved. At all other times step straight on the scale.

## Start Measuring

1. Place the scale flat on a hard surface.
2. Step onto the platform and stand still until the numeral on the LCD stops blinking, then the weight is locked.



3. The measuring result is displayed for about 10 seconds, and then it will turn off.

**Note:** If there is no operation in 10 seconds when the scale is on, it will turn off automatically.

## REPLACING BATTERIES

1. Open the battery door in back of the scale.
2. Insert the batteries (2 x CR2032) into the battery compartment according to the polarity indications marked inside the compartment.

**Note:** All the digits will be shown on the LCD. Close the battery door in back of the scale.

**Caution:** When the symbol "Lo" appears, the device power off in four seconds. Replace old batteries with a new set of batteries (2xCR2032). Please replace both batteries at the same time. DO NOT mix the old batteries with the new one. Worn batteries are hazardous waste. DO NOT dispose together with the household garbage. Please refer to the local ordinances and recycling instructions regarding disposal of the worn batteries.



## MAINTENANCE

When carrying out usual maintenance, please ensure to follow the Do's and Don'ts:

- DO use a dry soft cloth to wipe off dust.
- DO use a damp soft cloth to wipe off dirt and grime. Next use a dry soft cloth to dry off the device.
- DON'T submerge or immerse scale in water.

# TROUBLESHOOTING

## Error Prompt:

| Error   | Description   | Solution   |
|---|---|--|
|  | Overload. The device will power off.                    | Stop using scale for measurement.  |
|  | Low Battery. The device will power off in four seconds. | Replace with 2x CR2O32 new batteries. Place purchase the authorized batteries for replacement. |

# WARRANTY REGISTRATION

This product is guaranteed to be free from manufacturing defects. We will replace or exchange any product that is defective to your complete satisfaction. This warranty extends two years from the purchase date, as long as the product has not been misused or abused.

To ensure your warranty,  
please register your product at  
[www.vivehealth.com/register](http://www.vivehealth.com/register).

Product Code: DMD1OO2



We sincerely appreciate your business.  
We strive to provide you with the best  
quality products at great value.

If you have any questions please contact us.



[service@vivehealth.com](mailto:service@vivehealth.com)



1-800-487-3808

Monday - Friday 9am - 5pm EST